



Boston Children's Hospital
Until every child is well™



**Your Guide to Making the Move from
Pediatric to Adult Care**

written by the Teen Advisory Committee

Read This!

This guide was created to help teens and young adults in their transition from pediatric to adult care providers. We know that this move can be scary and confusing, so we wanted to help make the process a little easier by giving some tips and tricks.

The Teen Advisory Committee has been working on this project for the last few years (while adding a few side projects along the way). To create the content for this guide, we drew upon the lessons we learned from interviews with doctors, nurses and other medical professionals in pediatric and adult care settings. We also reviewed a multitude of transition guides available from other hospitals and organizations.

This tool is meant to serve as a guide, not as a list of rules. We hope it helps you on your journey.

Best of luck,
Members of the Teen Advisory Committee

ABOUT THE TEEN ADVISORY COMMITTEE

FORMED IN 2002, THE TEEN ADVISORY COMMITTEE (TAC) CONSISTS OF MORE THAN 20 ADOLESCENTS AND YOUNG ADULTS RANGING IN AGE FROM 14 TO 22 YEARS OLD WHO RECEIVE CARE AT BOSTON CHILDREN'S HOSPITAL. MEMBERS OF THE TAC SIT ON HOSPITAL-WIDE COMMITTEES AND GIVE ONGOING INPUT ON SPECIFIC PROJECTS. OUR ROLE IS TO REPRESENT THE ADOLESCENT PERSPECTIVE.

SOME OF THE WORK WE'VE DONE INCLUDES:

- QUALITY IMPROVEMENT PROJECTS
- ADVOCATING FOR SPECIFIC LEGISLATION
- HOSPITAL AND INTERNATIONAL PRESENTATIONS ON TRANSITION OF CARE
- CREATION OF VIDEOS FOR ADOLESCENT PATIENTS ON PREPARING FOR INPATIENT AND OUTPATIENT VISITS

TO LEARN MORE ABOUT THE TEEN ADVISORY COMMITTEE, PLEASE VISIT WWW.CHILDRENSHOSPITAL.ORG/TAC.

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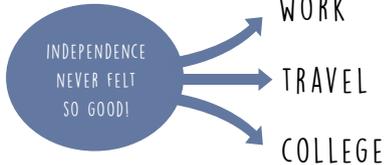
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WHEN DOES IT HAPPEN?

TRANSITIONING TO AN ADULT CARE PROVIDER DOES NOT HAVE A SET TIME FRAME; HOWEVER, THE PROCESS TYPICALLY STARTS IN YOUR TEEN YEARS (IF IT HASN'T YET, DON'T WORRY!). THE DECISION TO TRANSITION SHOULD BE BETWEEN YOU AND YOUR PEDIATRICIAN. YOU SHOULD FEEL COMFORTABLE ENOUGH WITH YOUR CURRENT SITUATION TO BE ABLE TO MANAGE YOUR OWN HEALTH CARE. IT'S A GOOD IDEA TO START PLANNING YOUR TRANSITION WHILE YOU ARE IN HIGH SCHOOL AND STILL HAVE A SAFETY NET. THAT WAY AFTER GRADUATION, YOU'LL ALREADY HAVE EXPERIENCE WITH INDEPENDENTLY MANAGING YOUR HEALTH CARE.



HOME



ARE YOU READY TO TRANSITION?



1 CAN YOU DESCRIBE YOUR **MEDICAL CONDITION** TO SOMEONE ELSE?

2 DO YOU KNOW THE MEDICATION AND/OR EQUIPMENT YOU USE TO **MANAGE**



YOUR CONDITION?

3 DO YOU **RELY ON YOUR PARENTS** TO SPEAK FOR YOU WHILE MEETING WITH DOCTORS?

4 CAN YOU **SET UP AN APPOINTMENT** BY YOURSELF?

5 DO YOU UNDERSTAND **HOW INSURANCE**



WORKS AND HOW IT AFFECTS YOU?

HAVING THE CONVERSATION

Today 12:07 PM

So, Dr. _____, I would like to talk to you about the process of transitioning. I've been with you for _____ years and I would like to know if you think it is time for me to move on to an adult provider.



It's a whale.

Delivered



Send

WHAT KIND OF ADULT PROVIDER DO I WANT?



Female



Male



Location

WHAT SHOULD I ASK MY CURRENT DOCTOR?

- RECOMMENDATIONS OF REPUTABLE ADULT PROVIDERS
- STEPS TO FINDING A NEW ADULT DOCTOR
- HOW TO TRANSFER MEDICAL RECORDS
- MATERIALS NEEDED FOR FIRST APPOINTMENT WITH ADULT DOCTOR
- INFORMATION TO PROVIDE TO SCHOOL OR JOB ABOUT DIAGNOSIS

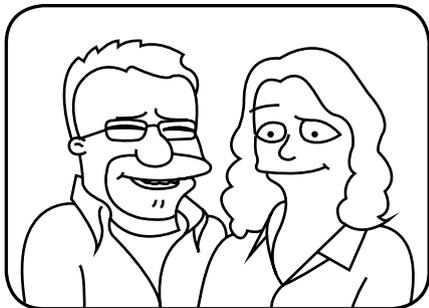
EVERYONE INVOLVED

SOMETIMES IT IS HARD TO KNOW WHO STARTS THE TRANSITION PROCESS. MANY DIFFERENT PEOPLE ARE INVOLVED. BELOW ARE THE ROLES THAT EACH PARTY INVOLVED SHOULD TAKE.



YOU

TAKE INITIATIVE BY MAKING YOUR APPOINTMENTS. KNOW THE TYPE OF INSURANCE YOU HAVE, THE MEDICATIONS YOU TAKE, THE ALLERGIES YOU HAVE AND YOUR FAMILY HISTORY. HAVE ONE-ON-ONE TIME WITH YOUR PROVIDERS (WITHOUT YOUR PARENTS).



YOUR PARENTS/ GUARDIANS

REMIND YOUR PARENTS/GUARDIANS THAT TRANSITIONING DOESN'T HAPPEN OVERNIGHT. THEY SHOULD EDUCATE YOU ABOUT YOUR HEALTH CONDITION AND HISTORY. THEY SHOULD BE PROUD OF YOU FOR TAKING THE INITIATIVE TO MANAGE YOUR OWN HEALTH CARE, AND SHOULD SUPPORT YOU THROUGH THIS PROCESS.



PROVIDER

YOUR PEDIATRIC HEALTH CARE PROVIDER SHOULD START THE CONVERSATION ABOUT TRANSITION WITH YOUR FAMILY. HE OR SHE SHOULD START TALKING DIRECTLY WITH YOU DURING APPOINTMENTS AND HELP YOU TO FIND THE RIGHT ADULT CARE PROVIDER WHEN YOU ARE READY.

THINGS TO DO

- MAKE SURE THAT THE RECOMMENDED ADULT CARE PROVIDER IS IN YOUR HEALTH INSURANCE NETWORK
- SCHEDULE INFORMATIONAL INTERVIEWS WITH ADULT CARE PROVIDERS (IF YOU WANT TO)
- WHEN MAKING AN APPOINTMENT ASK STAFF:
 - WHAT TO BRING TO THE APPOINTMENT
 - HOW LONG APPOINTMENTS TYPICALLY LAST
 - FOR DIRECTIONS TO THE FACILITY
 - IF THERE IS A PATIENT PORTAL TO SIGN UP FOR
- BRING MEDICAL RECORDS TO APPOINTMENT, IF NEEDED

FINDING SUPPORT FOR YOUR FIRST APPOINTMENT



It is personal preference whether you want a support person at your first adult care appointment. Here are some options to consider:



HAVE A SUPPORT PERSON AVAILABLE TO YOU BY PHONE, OR ASK HIM OR HER TO WAIT IN THE WAITING ROOM

2

ASK YOUR SUPPORT PERSON IF THERE'S ANYTHING THEY THINK YOU SHOULD BRING UP DURING YOUR APPOINTMENT

3

TRY TO ANSWER ALL QUESTIONS YOURSELF AND HANDLE THE APPOINTMENT ON YOUR OWN AS MUCH AS POSSIBLE

PLAN AHEAD

S	M	T	W	T	F	S
12	13	14	15	16	17	18

- KNOW AS MUCH AS POSSIBLE ABOUT YOUR MEDICAL HISTORY (E.G. PAST PROCEDURES, MEDICAL EQUIPMENT).
- FIND OUT HOW TO SEND YOUR MEDICAL HISTORY TO YOUR NEW PROVIDER A FEW WEEKS IN ADVANCE.
- ASK HOW LONG THE FIRST APPOINTMENT WILL BE.
- GET TO YOUR APPOINTMENT EARLY TO AVOID MISSING IT AND TO ALLOW FOR TIME TO FILL OUT FORMS.
- BE SURE TO CHECK IN AT THE FRONT DESK AND SHOW YOUR INSURANCE CARD/PAY A CO-PAY.

Today

Calendars

Inbox

GETTING ORGANIZED

BEFORE YOUR FIRST APPOINTMENT

IT MAY BE HELPFUL TO HAVE A WRITTEN LIST OF THINGS YOU WANT TO COVER DURING YOUR APPOINTMENT, BUT DON'T FEEL LIKE YOU NEED TO STICK TO A SCHEDULE.

HELLO

my name is

- LIST OF MEDICATIONS YOU ARE TAKING
- ANY SUPPLIES/EQUIPMENT YOU USE
- ANY URGENT OR MAJOR CONCERNS YOU MAY HAVE GOING ON (FOR EXAMPLE: HOW TO GET REFILLS OF MEDICINE, SUPPLIES SENT TO YOU, ETC.)
- BASIC OUTLINE OF YOUR MEDICAL HISTORY
- HOW YOU BEST LEARN INFORMATION

HELPFUL TIPS



DON'T BE AFRAID TO ASSERT YOURSELF AND ASK FOR HELP.



SPEAK UP AND ASK AS MANY QUESTIONS AS YOU NEED (FOR EXAMPLE: DON'T BE AFRAID TO SAY THAT AN APPOINTMENT TIME ISN'T GOOD FOR YOU OR ASK FOR DIRECTIONS).



KNOW THE OFFICE HOURS JUST IN CASE YOU HAVE AN URGENT QUESTION OR CONCERN.



DON'T FORGET TO CHECK OUT AND MAKE A FOLLOW UP APPOINTMENT BEFORE YOU LEAVE.

MAKING IT WORK



BUILDING A NEW RELATIONSHIP CAN BE SCARY, ESPECIALLY WITH A NEW DOCTOR. HERE ARE SOME WAYS TO BUILD A BETTER RELATIONSHIP:

- TALK ABOUT IT WITH SOMEONE YOU TRUST.
- KEEP AN OPEN MIND.
- GIVE TIME FOR THE RELATIONSHIP TO DEVELOP.
- TALK TO YOUR NURSE PRACTITIONER OR PHYSICIAN'S ASSISTANT. THEY WILL BE WORKING CLOSELY WITH YOUR DOCTOR AND CHECKING IN WITH YOU DURING APPOINTMENTS.
- LET YOUR NEW DOCTOR KNOW WHAT MAKES YOU FEEL COMFORTABLE AND UNCOMFORTABLE.

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IF YOU STILL ARE NOT SATISFIED WITH YOUR NEW CARE PROVIDER, ASK YOURSELF THESE QUESTIONS:

- SHOULD I GIVE IT MORE TIME?
- WHAT IS IT SPECIFICALLY I DO NOT LIKE?
- DID I TELL MY DOCTOR HOW I BEST TAKE IN INFORMATION?
- AM I ABLE TO UNDERSTAND WHAT THE DOCTOR IS TELLING ME?
- DO I HAVE THE OPPORTUNITY TO ASK QUESTIONS?

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REMEMBER, NOT EVERY FRIENDSHIP WORKS OUT IN THE END. IF YOU HAVE GIVEN IT TIME AND YOU ARE STILL GETTING NOWHERE, YOU SHOULD CONSIDER FINDING A NEW ADULT PROVIDER.

ADDITIONAL RESOURCES



BOSTON CHILDREN'S HOSPITAL'S
TEEN RESOURCES

www.childrenshospital.org/patient-resources/teen-resources



TIPS FOR TEENS
VISITING THE HOSPITAL

www.childrenshospital.org/patient-resources/teen-resources/tips-for-teens



CHILDREN'S MEDICAL SERVICES:
HEALTH CARE TRANSITION GUIDE
FOR YOUNG ADULTS

www.region10.org/r10website/assets/File/whenyouare18brochure.pdf



HEALTH EDUCATION RESOURCE
EXCHANGE: YOUR LIFE, YOUR
HEALTH, YOUR WAY

<http://here.doh.wa.gov/materials/life-health-way>



GOT TRANSITION?

www.gottransition.org



PENNSYLVANIA DEPARTMENT OF
PUBLIC HEALTH: TRANSITION
HEALTH CARE CHECKLIST

www.pbsd.k12.pa.us/Downloads/healthcare-checklist.pdf

TOOLS YOU CAN USE

CURRENT LIST OF HEALTH CARE PROVIDERS

Name	Specialty	# of years you've worked with MD	Contact Information

DISEASE NAME AND SYMPTOMS

Disease Name	Symptoms

SURGICAL HISTORY

Date (oldest first)	Surgery	Surgeon	Cause	Other Details

MY MEDICATIONS

Name of Medicine	Why do you take it?	Dose	How many times do you take per day?	When do you take it? (morning, noon, night)	Name of doctor who prescribed medicine

ALLERGIES

Allergy (for example: food, medicine, etc)	Type of reaction (for example: trouble breathing, swelling, rash, etc.)	Years that you've had allergy (if known)

MEDICAL EQUIPMENT

Type of equipment	Prescribing doctor's name	Prescribing doctor's contact information	Special instructions/ details

INSURANCE (SUCH AS MEDICAL, DENTAL, MENTAL HEALTH, VISION OR PRESCRIPTION)

Name of Insurance	Member ID	Deductible/Copay	Contact information

Insurance Policy Details: _____



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Teen Advisory Committee

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